



CLIENT BACKGOUND

As part of a regional transportation network, Metra provides safe, reliable, efficient commuter rail service that enhances the economic and environmental health of Northeast Illinois. Metra's Vision is to be a world-class commuter rail agency linking communities throughout the region by:

- Providing the safest, most efficient and most reliable service to our customers.
- Sustaining our infrastructure for future generations.
- Leading the industry in achieving continuous improvement, innovation and transparency.
- Facilitating economic vitality throughout Northeast Illinois.









PROJECT DESCRIPTION

ZPro Solutions provided comprehensive Maximo technical training to Metra over a three-week period that included development and delivery of highly complex training covering three major areas: Advanced Maximo Configuration, Maximo Integration Framework (MIF) and Maximo Anywhere (IBM Maximo Mobile) Configuration. This training was delivered classroom style but also included sessions where actual client needs were identified, and the training geared toward solving those issues.

ZPro has defined the As-Is and To-Be Bridge Inspection processes and requirements leading to the technical design and development of the Maximo desktop and Anywhere mobile applications. This solution will give Bridge Inspectors and the Bridge inspection team the ability to perform Bridge inspection in the field collecting information real-time. The process will also be automated to provide the required escalations and notifications to supervisory personnel when conditions are out of tolerance. This information capture will also assist in Metra in more accurately and efficiently NTD reporting.



