



## **CLIENT BACKGOUND**

More than any other invention, the automobile has had a significant impact on all aspects of life in California. Initially referred to as a "horseless carriage", the automobile presented many challenges for the state, and the first 50 years of automobile legislation were focused on creating laws, rules, and guidelines to help ensure that all Californians would be safe on the roads. DMV's vision is to be a trusted leader in delivering innovative services. This vision is supported by its mission to proudly serve the public by licensing drivers, registering vehicles, securing identities, and regulating the motor vehicle industry.









## **PROJECT DESCRIPTION**

ZPro Solutions team is developing a data infrastructure for DMV's Investigations Division to enhance the way it currently conducts business. In addition, we are providing direction and promoting the use of emergent technologies to analyze multiple data sets in the current environment, create models to seek fraudulent patterns, and establish business practices. ZPro team is developing schemes for categorizing data information and creating library catalog that will assist DMV in extracting and archiving data from internal and/or external sources. We Oversee data projects surrounding fraud, waste, and abuse for DMV customers and employees. ZPro establishes the new data forensics unit's vision, strategy, organizational structure, and operating model, drawing from industry best practices. Our Team Coordinates with internal and external sources to evaluate data product needs. Perform research to properly evaluate sources of information to determine possible fraud and provide guidance for future business practices, while applying sampling techniques to effectively determine and define ideal categories to be guestioned. We organize, store, and analyze DMV data, while safeguarding the integrity of the DMV's security and confidentiality standards. ZPo is responsible for comparing and analyzing provided statistical information to identify patterns, relationships, and problems. Our team compares and analyzes statistical information to identify patterns, relationships, and problems, to make recommendations on creating divisional data unit/personnel. We then train other team members to properly organize findings and read data collected.

